



# HEALTH CARE CENTERS

PUBLIC HEALTH DEPARTMENT  
SANTA BARBARA COUNTY

## Health Center (HC) Board Minutes June 24, 2020

The Health Center Board met via Go To Meeting.

**Present: Consumer Members:** Lee Herrington (Co-Chair), Filipo Chappelle, Wm. Darrel Gardner, Richard Osbourne

**Community Members:** Skip Szymanski (Chair) Emily Casarez, Sylvia Barnard, Arianna Castellanos, Jason Prystowsky

**Non-Voting Member:** Douglas Metz, Health Center Executive Director

**Staff:** Kendall Johnston, Paola Hurtado, Dana Gamble, Jeanette Gumber, Suzanne Jacobson, Polly Baldwin, Melissa Gomez, Elvira Briones-Arellano, Michael Camacho-Craft.

**Guests/Speaker:** None

### Agenda Items

#### I. Call to Order

Meeting was called to order by Chair Szymanski at 12:04pm.

#### II. Review and Approve Minutes from the April 22 and May 27 Meetings

As the April minutes were omitted from the May Board packet of materials, they were tabled for the June meeting. The only change requested was that Ms. Casarez was listed twice as an attendee on the May minutes, which has been corrected. There was no public comment.

Mr. Chappelle motioned that the minutes from both the April and May Board meetings be approved by the HC Board; Mr. Herrington seconded.

**Motion Carried Unanimously.**

#### III. Roll Call, Sign In and Quorum Established.

Chair Szymanski requested the virtual attendees do a roll call and verified that a quorum was established.

#### IV. Public Comment: None

#### V. Old Business: None

#### VI. New Business: None

[Mr. Gardner Joined the meeting at 12:15pm]

### VIII. Standing Reports:

#### 1. May 2020 Financial Report-Ms. Jacobson

Ms. Jacobson presented her financial report, beginning with announcing that the month of May showed a positive bottom line of \$83K, while the year-to-date totals are at a deficit of \$1,663,016. It is the end of the fiscal year so staff are working hard to collect any unpaid invoices for the current budget and accruing purchases that may not be invoiced until after July 1. Since Medi-Cal relaxed some of the rules for billing for telemedicine visits at the health centers, Ms. Jacobson is hoping for a bump in revenue despite processing delays with Medi-Cal. The ADAP budget showed a positive variance for May, due to the fact that HIV+ persons are still receiving their medications from the pharmacies despite the pandemic.

While salaries and benefits are trending on budget for the year to date, pharmaceuticals are lagging behind due to a lower volume of pharmacy prescriptions and COVID-19 impacts. Physician fees

continue to to be overbudget due to the use of contracted labor but may be balancing out; Ms. Jacobson stated that the next month's report would have a clearer picture of the trends. Data processing charges also contribute to the overage, but will even out next month as well because three months' worth of costs were charged in May as it was the middle of the quarter. No public comment.

Mr. Gardner motioned that the Board approve the April monthly financial report; Mr. Herrington seconded.

**Motion Carried Unanimously.**

## **2. Policy Review Committee**

There were 14 original policies for review during the month of June with an additional 4 policies that staff requested the Committee to expedite review: 06-C-280, 18-C-635, 18-C-636, 18-C-637.

Mr. Herrington noted that the committee had reviewed the policies and his questions regarding the dates were answered prior to the meeting. No public comment.

Mr. Herrington motioned that the policies presented in April be approved by the Board; Ms. Casarez seconded.

**Motion Carried Unanimously**

## **3. Provider Appointments-Dr. Baldwin**

Dr. Baldwin shared with the Board the two providers for reappointment, Drs. Martinez and Heck, who have been with the healthcare centers for years. Dr. Baldwin was happy to announce the new pediatrician for the Santa Maria Health Center, Dr. Kristine Reyes. No public comment.

Mr. Gardner motioned that the Board approve the aforementioned providers for initial and re-appointment; Dr. Prystowsky seconded.

**Motion Carried Unanimously.**

## **4. Quality Measures Report-Ms. Gomez**

Ms. Gomez reported briefly on the performance measures as of May 31 2020 which also reflect anticipated decreases due to COVID-19:

Diabetes Control/A1C: declined to 67.73% and sitting just above the benchmark

Asthma with Controller Medication: Continues to exceed the goal and will be retired next month and replaced with a new measure that the Medical Practices Committee identifies.

Hypertension: saw a small decrease from the previous month, but steady overall.

Depression Screening: Another slight dip in compliance, however many of the staff who were tracking this measure have been gone due to COVID and are now returning to the clinics so it is expected to improve in the upcoming months.

Breast Cancer Screenings: Very slight decrease from the previous month, as mammography's may not be priorities to individuals during a pandemic.

Patient Satisfaction (Wait time): Slightly above the national average but a small decrease from the previous quarter.

As preventative services start re-opening at local facilities and the County health centers, we anticipate continued progress. No public comment.

## **5. Executive Director's Report-Dr. Metz**

Dr. Metz began his report by thanking the Board Members for continuing on with our virtual meetings each month. He also gave kudos to the clinic staff who have consistently kept patient visits, either in person or by phone or video at a 75-90% rate, compared with other FQHC's that are stuck in the 60-65% range. One of the main highlights from June is that the Santa Maria Health Center will be starting their pediatric clinic and partnering with CenCal to identify patients. Additionally, the Franklin and Carpinteria centers were re-recognized as Patient Centered Medical Home (PCMH) certified. Dr. Metz introduced a new chart in his report that is related to COVID and reported to the CEOs office. Chair Syzmanski requested that the new chart be included in Dr. Metz' future reports as long as PHD is responding to COVID.

Mr. Gamble provided an update about the PHD's COVID response with 2,509 cases reported as of June 23, 2020. Mr. Gamble explained the cases by location and the population thresholds for reporting as well as recovery rates and hospitalization/ICU bed availability. Recent race and ethnicity reports show that there is a disproportionate rate of COVID infections in Hispanic population than any other group. PHD is working on targeted outreach to persons in this population with resources being made available in Spanish and Mixteco, as well as providing easy access to testing locations. A discussion ensued regarding the community testing sites through Optum Serve, with it taking more time to get an appointment and even more time to get the results. This is problematic for those who work or live in congregate settings like a homeless shelter as results are needed immediately. No public comment.

**VII. Member Announcements: None**

**VIII. Adjournment**

Meeting was adjourned at 1:16pm.