



# HEALTH CARE CENTERS

PUBLIC HEALTH DEPARTMENT  
SANTA BARBARA COUNTY

## Health Center (HC) Board Minutes December 16, 2020

The Health Center Board met via Go To Meeting.

**Present: Consumer Members:** Lee Herrington (Co-Chair), Filipino Chappelle, Richard Osbourne, Cynthia Guerrero, Celia Lee,

**Community Members:** Emily Casarez, Skip Szymanski (Chair), Jason Prystowsky, Arianna Castellanos, Sylvia Barnard

**Non-Voting Member:** Douglas Metz, Health Center Executive Director

**Staff:** Kendall Johnston, Paola Hurtado, Dana Gamble, Jeanette Gumber, Polly Baldwin, Elvira Briones-Arellano, Melissa Gomez, Ralph Barbosa, Elvia Lopez,

**Guests/Speaker:** None

### Agenda Items

#### I. Call to Order

Meeting was called to order by Chair Szymanski at 12:03pm.

#### II. Review and Approve Minutes from the November 18, 2020 Meeting

Mr. Chappelle motioned that the minutes from the September Board meeting be approved by the HC Board; Mr. Gardner seconded. No public comments were made.

**Motion Carried Unanimously.**

#### III. Roll Call, Sign In and Quorum Established.

Chair Szymanski requested the virtual attendees do a roll call and verified that a quorum was established.

#### IV. Public Comment: None

#### V. Old Business:

##### 1. Board Officer Election-Chair Szymanski

Chair Szymanski first inquired if any of the Board members wanted to volunteer for the Chair and Co-Chair positions. Hearing no volunteers, Chair Szymanski announced that Ms. Casarez had privately accepted the co-chair nomination and the vote was put to the Board.

Mr. Herrington motioned that the Board vote to approve Skip Szymanski Board Chair and Emily Casarez and Co-Chair; Ms. Lee seconded.

**Motion carried with one abstention.**

[Dr. Prystowsky joined the meeting at 12:11; Mr. Osbourne at 12:12]

#### VI. New Business:

##### 1. Patient Satisfaction Survey Results-Mr. Gamble

Mr. Gamble presented the patient satisfaction survey results for 2020, compared with data from 2019. There was a slight drop (0.5%) in patients reporting that their overall satisfaction was excellent, and a slight increase of 0.5% in patients reporting their overall satisfaction was poor/fair. There was an increase of 5.3% of patients "Very likely" to use the health center's services again, however a dip of -2.9% of patients are "very likely" to recommend the health center to others. Carpinteria Health Center had the largest mean score for overall satisfaction and SBHCC had the lowest. The graphics for key works in positive and negative narratives was reviewed and PHD staff attribute many of the changes in satisfaction to the modified operations in the health centers due to the pandemic. There was no public comment.

[Ms. Barnard joined the meeting at 12:15]

## **VIII. Standing Reports:**

### **1. November 2020 Monthly Financial Report-Mr. Gamble**

Mr. Gamble provided the monthly financial report in Ms. Jacobson's absence. The holidays during the month of November impacted both expenditures and revenues and the bottom line for the month end is -\$310,941. Year to date, revenues are at 84.6% of the budget and expenditures at 92.6%. PHD expects to see similar trends for the next month, as there are also reduced clinic days due to holidays. Pharmacy revenue is expected to increase next month as overdue payments have been received.

Mr. Herrington motioned that the Board approve the November monthly financial report; Mr. Gardner seconded. No public comments were made.

**Motion Carried Unanimously.**

### **2. Policy Review Committee-Policy Review Committee**

Mr. Herrington and Ms. Casarez informed the Board that they had reviewed the policies presented in December and that policy 11-C-554 is approved provided the date is corrected.

Ms. Casarez motioned that the policies presented be approved by the Board, Mr. Gardner seconded. No public comments were made.

**Motion Carried Unanimously**

### **3. Provider Appointments-Dr. Baldwin**

Dr. Prystowsky motioned that the Board approve the initial appointment of Dr. Danilo Alesna, and the re-appointment of: Sherie Davis, LCSW; Alicia Jacobson, NP; Blanca Viramontes-Bordas, NP and Marisa Pearson Tyler, NP; Dr. Prystowsky motioned that the Board approve the providers listed; Ms. Castellanos seconded. No public comments were made.

**Motion Carried Unanimously.**

### **4. Quality Measures Report-Ms. Gomez**

Ms. Gomez presented the quality performance measures for 2020:

Diabetes A1c: Decline in compliance as many health visits were remote and testing was not being done. Currently 4.88% below goal and 1.93% below the 2019 national average.

Hypertension: Steady decrease in compliance due to increase in telehealth visits were patients were unable to be monitored. Started the year at 57.91% and it has decreased to 50.36%.

Depression w/Intervention: Started the year at 48.42% compliance and ended with an increase to 51.52%.

Pediatric Depression w/intervention: This is a new measure this year where the baseline was 59.65% on June 1, 2020 and has increased to 60.99% currently.

Breast Cancer Screening: Last year saw significant improvement, but has dipped this last year due to limited in person screening visits from the pandemic. The compliance rate in 2019 was 51.41% and it has decreased this year to 50.12%.

Patient Satisfaction (Wait Time to see provider). Slight decrease of 2% in overall satisfaction this last quarter, may be attributed to modified operations due to the pandemic.

In following up to a previous request for Flu vaccinations at the Health Center, Ms. Gomez announced that 57.63% of patients at the health centers received their seasonal flu immunization. It is important to note that the number does not reflect those patients who may have received their shot at a pharmacy or other location. There were no public comments.

### **5. Executive Director's Report-Dr. Metz**

Dr. Metz began his report by informing the Board that PHD is still waiting to hear back if congress will be appropriating more CARES dollars to the FQHC's. During the month of November, Jeanette Gumber helped out with Thanksgiving dinner for the homeless in Carpinteria. The transition of the 340b pharmacy program is being postponed, which will allow PHD to capture another quarter worth of 340b benefits before the program goes away. There were only 18 clinic days during the month of

November and yet there was a 4% increase of daily patient visits since last month, with LHCC showing a daily average of 9%. There were no public comments.

**6. COVID 19 Update-Mr. Gamble**

Mr. Gamble provided a brief update on the ongoing COVID response efforts, including the surge of cases seen since the Thanksgiving holiday. While the vaccine will be widely available in the next several months, everyone is encouraged to keep gatherings to a minimum. There were no public comments.

**VII. Member Announcements:**

Board members were reminded to submit their annual Board Self-Evaluations if they have not done so already.

**VIII. Adjournment**

Meeting was adjourned at 1:24pm.