



HEALTH CARE CENTERS

PUBLIC HEALTH DEPARTMENT
SANTA BARBARA COUNTY

Health Center (HC) Board Minutes July 28, 2021

The Health Center Board met via Go To Meeting.

Present: Consumer Members: Filipino Chapelle, Lee Herrington, Cynthia Guerrero, Richard Osbourne,
Community Members: Skip Szymanski (Chair), Emily Casarez (Co-Chair), Lauren Geeb, Sylvia Barnard, Jason Prystowsky, Arianna Castellanos

Non-Voting Member: Dana Gamble, Health Center Executive Director

Staff: Kendall Johnston, Polly Baldwin, Melissa Gomez, Suzanne Jacobson, Ralph Barbosa, Jeanette Gumber, Michael Camacho-Craft

Guests/Speaker: None

Agenda Items

I. Call to Order

Meeting was called to order by Chair Szymanski at 12:04pm.

II. Roll Call, Sign In and Quorum Established.

Chair Szymanski requested the virtual attendees do a roll call prior to the call to order and verified that a quorum was established.

III. Review and Approve Minutes from the June 23, 2021 Meeting

The June 2021 Board meeting minutes were reviewed by the Board and there were no public comments. Mr. Chapelle motioned that the minutes be approved by the Board; Ms. Castellanos seconded.

Motion carried unanimously.

IV. Public Comment: None

V. Old Business: None

VI. New Business: None

VIII. Standing Reports:

1. June 2021 Monthly, Quarterly and Fiscal Year-End Financial Report-Ms. Jacobson

The Health Center project for the month of June ended with a positive variance of \$545,982. Ms. Jacobson focused her report on the year-to-date figures with the budget summary concluding at 92.2%. The actual revenue and expenditures were \$4.6 Million below budget. Ms. Jacobson highlighted that Medicare revenue is rarely under budget; however, they have a lower reimbursement rate for telephone-only visits and at one time during the pandemic, 50% of all patient visits were by telephone. State and Local funds are also under budget, as they were not needed to fill budget gaps due to the various grants received during the fiscal year.

Expenditure categories for the fiscal year were all under budget. Salaries and benefits are under by \$3.1 Million, as staff who were redirected to COVID response were paid from a different funding source. Additionally, some physician contractors did not come to the health centers to provide services during the initial lockdown, resulting in lower physician fees paid. PHD continues to maximize benefits from the 340b program, with pharmaceuticals coming in underbudget by \$550k. Ms. Jacobson ended her presentation by displaying photos of the Carpinteria Health Center screening station, and Franklin Health Care Center Staff masked and ready to vaccinate at their clinic. There were no public comments.

Mr. Chapelle motioned that the Board approve the May financial report; Mr. Herrington seconded.

Motion Carried Unanimously.

2. Policy Review Committee –Mr. Herrington

Mr. Herrington informed the Board that the policy review committee had reviewed the policies presented in July 2021. Dr. Baldwin had requested to omit policy # 21-C-656 due to further revisions. There were no public comments. Mr. Herrington motioned that the Board vote to approve the policies presented with the exception of 21-C-656; Ms. Casarez seconded.

Motion Carried Unanimously

3. Provider Appointments-Dr. Baldwin

Dr. Baldwin presented Dr. Iris Radler as an OBGYN to practice 1 day a week at the Lompoc Health Center. There were no public comments. Dr. Prystowsky Motioned that the Board vote to approve Dr. Iris Radler for appointment; Mr. Herrington Seconded.

Motion Carried Unanimously

4. Quality Measures Report-Ms. Gomez

Ms. Gomez reviewed the list of performance measures for the Board, highlighting that HRSA will soon be publishing on August 7, 2021. The Health Centers are adjusting to reopening and are scheduling more in-person visits.

Diabetes A1c: Franklin and Carpinteria Health Centers continue to offer specialty DM clinics for patients needing to improve control over their diabetes. This measure saw a slight increase from May.

Hypertension: This measure continues to improve after CenCal has been working with the Lompoc and Santa Maria Health Care Centers. The SM location is proving harder to contact patients.

Depression w/Intervention: There was a slight improvement from the month before.

Pediatric Depression w/intervention: This subset saw a continued increase in compliance as more patients are coming to the Health Center for in-person visits and immunizations.

Breast Cancer Screening: This measure is slowly increasing each month.

Patient Satisfaction (Wait Time to see provider). This measure reached 82.5% satisfaction last month, the highest score the PHD has ever received. Chair Szymanski requested time be set aside at the next meeting to discuss patient satisfaction with the provider. Consumer Board members were reminded that if they have a negative experience at any of the health centers, to contact Mr. Gamble or Dr. Baldwin promptly. There were no public comments.

5. Executive Director's Report-Mr. Gamble

Mr. Gamble began his report by sharing with the Board that the COVID screening stations at the health centers have been modified to be a part of the check-in process, but everyone is still required to wear masks while inside.

Highlights for the month of June include the finalization of the clinical laboratory closure. Some lab draws are collected at the health center, but patients can choose if they want to have the draw done at a Quest or Pacific Diagnostic Laboratory location. The Board of Supervisors proclaimed their appreciation of the services offered over the years and recognized the laboratory personnel for their significant contributions to the local health care delivery system. The month of June had less clinic days and billable visits than the previous month, but it was also the first month since the start of the pandemic where PHNs did home visits. Daily visit levels increased at Carpinteria and Franklin, but decreased at the other three Health Centers. The no-show rate increased from 13% in May to the national average of 15%. The weekly visits graph in Mr. Gamble's report shows sharp declines due to holidays occurring on those weeks. Face to face patient visits increased while phone and video visits decreased. There were no public comments.

6. COVID 19 Update-Mr. Gamble

Mr. Gamble reviewed recent developments after the State reopened its economy on June 15. The County held an appreciation event for staff and community members who assisted with COVID response and a few Board members were able to attend. Due to the impact of the Delta variant, in-person Board meetings may not be realistic. Over the next few weeks, Public Health will increase efforts to get the community fully vaccinated. Of the nearly 150,000 County residents that are eligible to get vaccinated, PHD hopes to reach at least half of them. PHD has partnered with other agencies, assisted homebound individuals and homeless shelters. The Public Health Nurses at the homeless shelters are directed to always carry a supply of vaccine. Ms. Barnard commented that she was very appreciated of the assistance PHD has provided for a recent outbreak at the shelter in Santa Maria. Kudos were

extended to Doctors Without Walls and Santa Barbara Street Medicine for their work in serving individuals who are currently experiencing homelessness. There were no public comments.

VII. Member Announcements:

- Ms. Geeb announced that CenCal Health will soon begin a texting campaign for their clients who are not yet vaccinated for COVID-19.
- Ms. Casarez announced the Back to School Vaccination Clinic at LVMC on Friday August 6 from 2-6pm.
- Ms. Casarez announced National Farmers Market Week in Lompoc starts August 1

VIII. Adjournment

Meeting was adjourned at 1:19pm.